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Subject: The Home Owners Friend

As an engineer who works with contractors on various types of projects, I know how difficult finding a contractor that will work with you to not only get the job, but will make sure the work is done correctly and in a timely manner without having to closely monitor the people performing the work.

Butch Bragg worked with us on the design of a patio cover rework that resulted in a very functional and attractive patio cover. What really impressed was the way Butch and his crews handled some extra work that resulted when part of the original patio that was to be reused was found to be rotten and unusable.

Butch contacted me immediately and we went over the necessary changes in the project scope and I authorized the work. We were able to accomplish the changes without delaying the work schedule. The costs for the extra work was very reasonable.

The crews that worked on the patio cover were courteous and competent. After the completion of the work, the clean up was very thorough and better than they found the area. A small detail but one that we really appreciated was the careful fit of the patio pavers around the two new posts. Barely a seam is noticed.

If I have additional work to be done to my house, The Home Owners Friend will be contacted first.

Hugo Kolterman

PS: My Dad was a carpenter and taught me a little about wood work.